

LHD Weekly Call

March 23, 2021



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**



NC DHHS COVID-19 Response

Leadership Update

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| Leadership Update | Beth Lovette, RN, BSN, MPH Deputy Director/Section Chief, Local and Community Support Division of Public Health NC Department of Health and Human Services |
| National/State Epi Picture | Zack Moore, MD, MPH State Epidemiologist and Epidemiology Section Chief |
| SLPH Update | Scott M. Shone, PhD, HCLD(ABB) Director, NC SLPH |
| CVMS Updates | Kevin Kauffman Training Lead Contractor |
| CI/CT | Erika Samoff MPH PhD HIV/STD/Hepatitis Surveillance Manager |
| K-12 Update | Rebecca Planchard, MPP Senior Early Childhood Policy Advisor |
| IP Update | Teresa G. Fisher, RN, BSN NC COVID Response Infection Prevention Team |
| Question & Answer Session | Open for Questions — Please use the Zoom Q&A function |

National/State Epi Picture

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SLPH Update

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SLPH / Testing

- NC Department of Health and Human Services, in partnership with NC-based Labcorp, has launched a pilot program to provide 35,000 no-cost, at-home COVID-19 collection kits for North Carolinians who may face difficulties travelling to testing sites
- Eligible populations include persons who receive food and nutritional services (FNS) benefits & persons with a disability that may make it difficult to travel to a COVID-19 testing site.
 - Disabilities may include: cognitive/intellectual, physical and sensory, substance abuse, mental health and other disabilities that impact their ability to access COVID-19 testing sites
- Phase I of the program launches this Thursday, 3/25 and will go-live to all eligible populations, allowing for ordering through the Pixel website, with kits shipped directly to home addresses of recipients. Phase II will follow shortly after, utilizing a network of disability services offices to distribute at-home collection kits to individuals who may not be able to order or receive kits themselves
- If you have any questions or comments, please contact Natalie Ivanov at: Natalie.Ivanov@dhhs.nc.gov

NEW Rubella serology method launches April 1st

A memo describing this change will be distributed in the next few days

Nothing new for LHDs / Adjustments to Results Report

CVMS Updates

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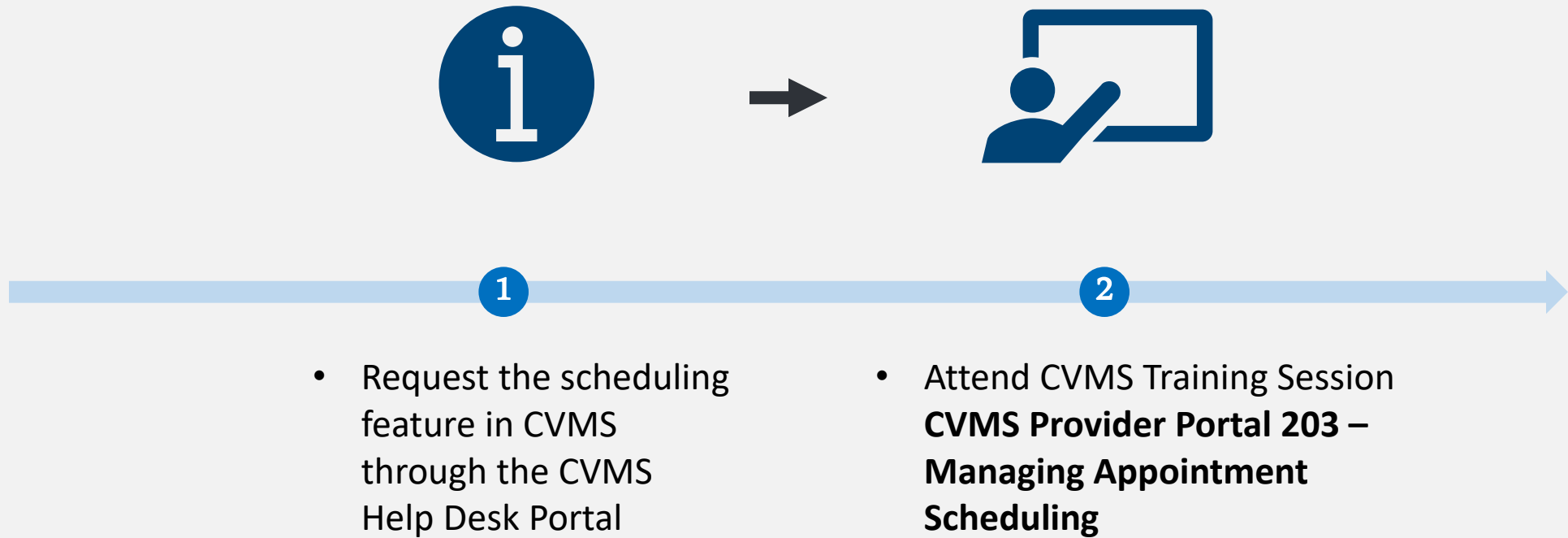
Scheduling Overview

The image shows two screenshots of the NCDHHS vaccine scheduling system. The top screenshot is the 'Find A Vaccine Location' page, which includes a search bar for zip codes, cities, or current locations, a 'Submit' button, and distance filters (5 Miles, 10 Miles, 25 Miles, No Limit). It displays two vaccine locations: 'TESTDeanDomeLocOne' and 'Clinic ABC Loc1', each with a 'Schedule Now' button and a 'Directions' link. The bottom screenshot is the 'Select a date & time' page for '2110 Blue Ridge Rd, Raleigh, North Carolina 27607'. It shows a calendar for March 2021 with the 11th selected. To the right, it lists '7 appointments available' for Thursday, March 11, 2021, with time slots: 1:00pm, 2:00pm, 3:00pm, 4:00pm, 5:00pm, 6:00pm, and 7:00pm. A 'Continue' button is at the bottom, and a 'Back' link is at the bottom left.

The scheduling feature in CVMS is optional. It will enable:

- ✓ Providers to release appointment slots to the general public
- ✓ General public to self-schedule and self-register
- ✓ Streamlined appointment check-in process
- ✓ Second dose appointment scheduling after first dose

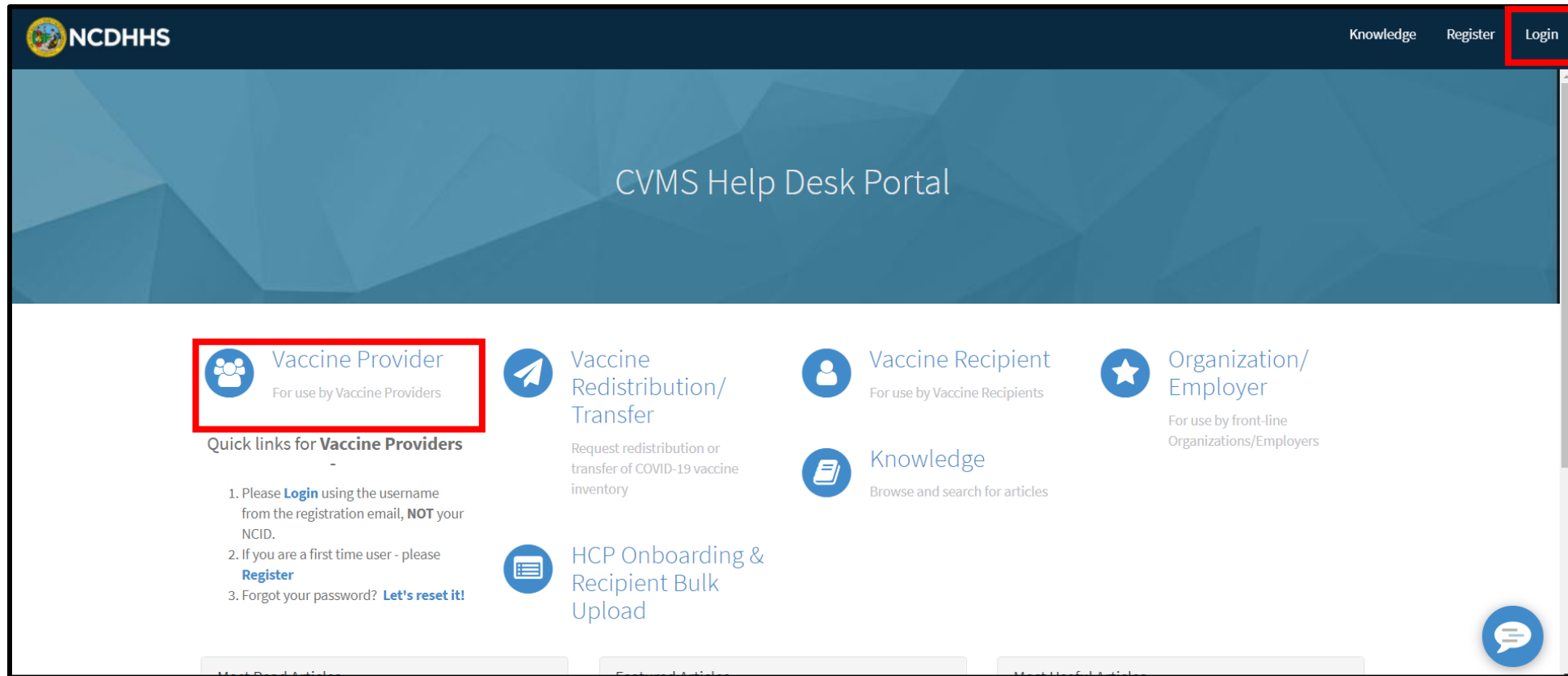
Enable Scheduling for your Location



Request the Scheduling Feature via the CVMS Help Desk Portal

Please email Jada.McDaniel-ACN@dhhs.nc.gov or submit a ticket via the CVMS Help Desk Portal if you are interested in using the scheduling feature in CVMS.

Cohort 3 to confirm interest by Friday, March 26, to begin offering appointments on April 5.



Upcoming Training

| TOPIC | DATE | TIME |
|---|--------|----------|
| CVMS Provider Portal 203 for Location Manager Profile only - Scheduling Appointments | 26-Mar | 10:00 AM |
| CVMS Provider Portal 203 for Location Manager Profile only - Scheduling Appointments | 1-Apr | 10:00 AM |
| CVMS Provider Portal 203 for Location Manager Profile only - Scheduling Appointments | 8-Apr | 10:00 AM |

Visit the upcoming training webpage for a list of upcoming training sessions with links to the sessions:

<https://covid19.ncdhhs.gov/vaccines/providers/cvms-user-guides-recorded-trainings-and-upcoming-trainings>

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Contact Tracing Update



Upgrade now scheduled for April 9-10-11

- System expected to be read-only during the period
- Digital notification for cases and contacts created in NC COVID will continue



New feature: Work note can be generated by CCTC staff

- Contact or case patient should request from Call Center; details in attachment and forthcoming email



New feature: Blast texts (to groups of people) can now be sent from CCTO to advertise vaccine events

- Texts go to people with contact or case records in CCTO (i.e., a population known to be at risk for disease)
- Texts should be created by LHD or CCTC staff in English and Spanish, and will be reviewed by CCTC staff prior to sending
- Information forthcoming: Link to form to create texts and identify recipient group will be distributed by email



Contact Tracing Update



Upcoming feature: referral tracking

- Our case investigators and contact tracers serve our community by assisting in linking to resources when they can; this will support this work

Sneak peak:

Power Apps | ARIAS

SANDBOX

Update to Contact Record:
New Field: "Vaccine Communication Preference"
This field should be updated with the field from the most recent Referral assessment of the person.

ARIAS Contact Assessments All Activities Recent Monitoring History System Information Related Referrals

Basic Info

Source Contact * New Contacts TGest

C# C-0000063603

Details (required)

Referral Type* Vaccine

Referral Date* 03/19/2021

Details

Type of Communication

Type of Campaign (outgoing calls only)

Outcome of Referral (if known)

Communication Preferences

Notes from Referral

Free form text

Outreach Call
(Call specifically to refer)

Monitoring Call
(Referral part of standard monitoring call)

Incoming Request
(Referral request from incoming call)

Awareness
(general call)

Specific Event
(call to connect to specific event)

Vaccine Scheduled
(Date Scheduled)

Already Vaccinated

Does not meet criteria for vaccine

Does not want vaccine

Transferred to LHD or Vaccine Hotline

General Information Provided

Other
(free text field opens)

Would like future calls and texts about vaccine updates and events.

Prefers only texts about vaccines

Prefers only calls about vaccine

Do not contact in future about vaccines

DRAFT

K-12 Update

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Changes, Updates, and New Resources: NCDHHS K-12 Public Health Guidance

Key Changes – 3/23/2021

Resources:

Visit <https://covid19.ncdhhs.gov/guidance#schools> to see recently updated Spanish guidance documents and check back regularly for new updates

[StrongSchoolsNC Public Health Toolkit \(K-12\)](#)

All grade levels can operate on Plan A

Daily symptom screenings no longer required

Incorporated CDC recommendations on at least 3 feet of physical distance between children and 6 feet between adults

Changed wording from “social” to “physical” distancing

Disinfecting playground equipment no longer required

Physical barriers no longer recommended

[Reference Guide for Suspected, Presumptive, or Confirmed Cases of COVID-19 \(K-12\)](#)

All daily screening protocols upon arrival at school entry have been removed, as daily symptom screenings are no longer required

Optional symptom screening resources found at the back of the document

[StrongSchoolsNC Infection Control and PPE Guidance \(K-12\)](#)

Updated to reflect optional symptom screening

[Requirements and Recommendations for Recess, Specials, and General Activities](#)

Revised guidance to reflect CDC recommendations on physical distance

[StrongSchoolsNC FAQ](#)

Revised questions to align with remote learning only being an option for high risk families and/or families who opt-out of in-person instruction

Revised questions about symptom screenings to reflect that daily screenings are now optional

Condensed answers to refer directly to regularly updated, linked documents

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Q & A



"...public health promotes and protects the health of people and the communities where they live, learn, work, and play."